

Product

- ▶ Epicor® iScala®

Benefits

- ▶ Get mobile access to key enterprise data
- ▶ Quickly find relevant information with enterprise search
- ▶ Share business data with key stakeholders including customers, business partners, and suppliers
- ▶ Gain reporting tools, dashboards, and mobile and portal access

To meet the needs of today's businesses, it is imperative to extend and enhance access to critical business data in a way that is both relevant and contextual. Epicor ICE for iScala gives your users mobile access and extends and enhances your iScala application with powerful search, dashboard, and query capabilities.

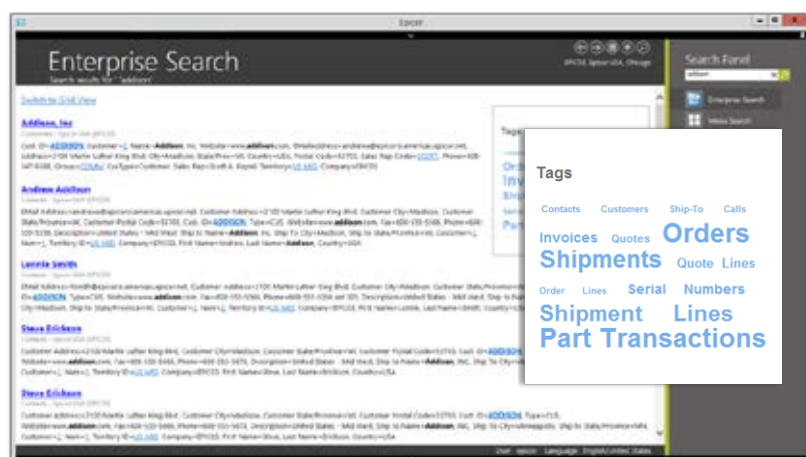
Epicor ICE for iScala is designed to deliver enhanced mobility, increased accessibility, and better interactivity across your business applications. Advances in consumer technology have raised expectations—customers, suppliers, and employees want the same level of service and convenience they're used to getting from their smartphones. Harnessing Epicor ICE as part of your iScala solutions can allow you to work when, where, and how you need to. It can also help you improve decision-making by providing key information that's tailored to your own specific needs. The value of your iScala investment can be extended with ICE for iScala, allowing remote or information-only workers to have secure access to business data—to provide information or support decision making—without ever having to sign in to the iScala application. With ICE for iScala, you do not have to be in the enterprise resource planning (ERP) system to use it.

More than a technology layer, ICE for iScala is an expansive toolset that enables greater productivity and can help drive continuous improvement. Key features include:

- ▶ Powerful, web-based enterprise search that allows you to find relevant business data
- ▶ Dashboards with user-specific information available on compatible mobile devices, tablets, or any web browser-enabled device
- ▶ A dynamic query engine and graphical orchestration tool to generate reports, perform quick searches, and support portal or dashboard views

Finding the right information

Today's business workers are regular Internet users in their personal lives, so they expect the same sort of access to information in their business lives. The comprehensive enterprise search in ICE for iScala delivers a familiar search engine capability to bring the personal Internet experience into the workplace, and it can be embedded within your iScala solution or use a web browser.



Using ICE for iScala to search and find relevant business data means you are no longer limited to traditional ways of accessing business information—such as hierarchical menu structures. With ICE for iScala, you can specify exactly what you are looking for and choose from—and drill into—related data from your search results. If you search for a customer, you will be able to see related results such as sales orders, invoices, payments, or calls attached to that customer.

Be confident that you have secure search results and that you uphold data governance policies with results-returned-based user access rights—a user will only see the data that fits their permissions.

Find relevant business information that exists beyond your iScala solution by using a one-step search. ICE for iScala enterprise search delivers results from your iScala solution as well as information stored locally, on your network, or on the Internet. You can get the information you need from anywhere at any time—search using a web browser, from an icon in your system tray, or from within your iScala application. You can now retrieve the business information you need faster and with fewer key strokes, because there is no need to navigate between application screens and systems.

Delivering the right information

Expectations around information delivery and consumption are at an all-time high. Essentially, anyone with a mobile device can download applications and create highly personalized systems. This is having a profound effect on business. Customers demand rapid and

precise execution, while more and more technology-savvy employees are seeking every productivity-boosting tool available.

Using the power of ICE for iScala dashboards, you can tailor your view of the business to fit your needs. Much like the instrument panel of a car, it provides you with a real-time mash-up of all the configured information to drive your daily activities. Create highly individualized systems with dashboards composed of applications and information targeted to specific job functions. In short, provide a “one-stop-shop” for tactical business intelligence and core functionality.

By harnessing the flexibility delivered with ICE for iScala dashboards, you can support different user communities and business requirements. Deploy dashboards in numerous ways—desktop client, web, or via Microsoft® SharePoint®. Regardless of your IT strategy, ICE for iScala can be configured to support many/most supports your requirements with both simple and complex deployments, and allows you to reconfigure or update any dashboard so you can adapt to constantly changing business needs as your business grows.

Access information anytime, anywhere

The ICE for iScala portal technology allows you to support remote workers—employees who rely on information from the ERP who may not need to work in the ERP itself, those who need to make decisions, and simply those on the go.

Using ICE for iScala, you can extend your solution and provide mobile access, and you can decouple and package many of your ERP business processes into interactive mini-apps that are accessible—anywhere, anytime—from any compatible browser-capable device. With mobile dashboards, your remote users can view and update key business information wherever they have access to the Internet. For example, as a purchasing manager, you need to approve purchase orders—and the mobile portal allows you to approve and process those orders from your phone, tablet, or laptop.



Timely and accurate information

There is no question that accurate, timely information yields better business results. With ICE for iScala, you can quickly create the queries you need to provide key business information using the Business Activity Query (BAQ) engine to display the data you need—when and how you need it. You can use BAQs throughout your iScala solution to generate personalized queries, copy standard queries, build reports, drive quick searches, and support portal or dashboard views of data.

