

Top 9 reasons to upgrade to iScala 3.0

Designed and developed against Epicor's Product Strategy - Protect, Extend, Converge, iScala 3.0 safeguards our customers' investment, extends capabilities and converges innovative technology platform ICE to deliver the most collaborative release of iScala ever. The release of iScala 3.0 sees a significant investment in the iScala platform allowing our customers to continue to use iScala knowing that this is able to support them today, tomorrow and in the future.

1 Gain more business value

Upgrading reinvigorates the ERP solution, catches up with functional and technical changes and creates opportunity to drive more business value. It also positions you to quickly take advantage of future developments in incremental steps. iScala 3.0 allows your operations staff to work smarter with all the information that they need available in a single window from within which your customer services reps can easily provide feedback to customers. The purchasing department will be able to increase their efficiency taking advantage of the fast order entry screens that you can personalise to limit the number of fields required to complete an order.

2 Focus on business while iScala 3.0 protects your data

Leveraging technical and functional advances quickly, by adopting them in incremental steps keeps your enterprise applications at the heart of the organisation. New, modern technologies enhance their agility, reach and value. Ensuring the integrity and safety of data which are one of your most valuable assets is crucial. iScala 3.0 sees a number of enhancements designed to protect not only how users can access your data but also how updates are processed. You can focus on keeping your organisation on track whilst iScala focuses on protecting one of your most valuable assets, your data.

3 Better performance, improved stability, long term support for latest technologies

The world around us is changing fast, more people are connected more of the time to more systems and information. Upgrading protects enterprise applications from becoming dinosaurs, irrelevant, unused and ignored. iScala 3.0 sees a number of changes under the surface all designed to increase system performance, improve stability and deliver long-term support for that latest technologies ensuring that you can focus on keeping your organisation on track safe in the knowledge that your investment in Epicor iScala is protected.

4 Better mobility, improved decision making and customer service

iScala 3.0 delivers a number of Extend capabilities that focus on bringing iScala closer to your users and partners in new ways. The explosion in the use of hand-held and mobile devices brings lots of opportunity to integrate new processes, improve access to information and provide more support for decision making, no matter where or when. The integration with the Epicor Mobile platform means that your service technicians are no longer bound to their desks, they can go out into the field and deliver world class service where your customers need them to deliver this service regardless of whether or not this is in an office park or in a remote location. Work on-line or off-line on a variety of devices, the choice is yours.

5 New dashboards and query tools for smarter work

New capabilities bring new opportunity to drive additional business value. Both improved processes which follow the development of best practice, or the new applications to integrate previously isolated functions. iScala 3.0 is the first iScala release to be integrated to Epicor's ICE platform and brings capabilities to iScala customers not seen before. Dashboards, powerful query tools combined with new ways of accessing iScala mean that your users can work smarter focusing on doing the business of doing business ensuring your organisation stays on track.

6 Extended use of iScala across organization to increase ROI

Upgrading to iScala renews the technology, the functionality and the value of iScala to your organisation. Keeping up with the pace of change extends the life of your enterprise application and increases the ROI you gain from it. iScala 3.0 focuses on a number of changes in the iScala platform that will lay the foundation for continued development of iScala allowing your organisation to leverage the power of new technologies. This is also a way for us to EXTEND the iScala capabilities by integrating Epicor's ICE platform to iScala. Epicor ICE in turn opens up a raft of new options for how you can work with iScala extending the power of iScala across the organisation.

7 Gain competitive advantage by embracing new technology

Convergence simply put, means that iScala customers can get access to new technologies as we bring these into the newest iScala platform. So why upgrade to iScala 3.0? The opportunity to drive competitive advantage by adopting new technology like the Epicor ICE platform reduces as adoption of these technologies is more common place. Upgrading and embracing new technology early positions you to take advantage first giving you a jump start on your competitors.

8 Adapt to changes more quickly

Convergence simply put, means that iScala customers can get access to world class, next generation technologies with iScala as we converge these onto the newest iScala platform. This means that your investment is protected and you can continue to extend this taking advantage of Epicor's innovative business inspired technology. Converging iScala with the Epicor ICE platform, Epicor is able to adopt new innovations and new technologies designed to help our customers be more agile, adapting to changes more quickly. By upgrading to iScala 3.0 you ensure that your organisation is able to adopt future developments quickly and with minimal disruption.

9 Engage users and use new capabilities to reach new heights

Convergence simply put, means that iScala customers can get access to world class, next generation technologies as we converge these onto the newest iScala platform. Convergence goes hand in hand with the other pillars in the Epicor product strategy and that means your investment is protected and you can continue to extend this taking advantage of Epicor's innovative business inspired technology that bring new capabilities that offer new opportunities to engage with your own organisation and your partners. iScala 3.0 with the ICE 3.0 platform brings you the best of both worlds improvements in iScala and a whole raft of new capabilities to keep your users engaged and excited inspiring your organisation to reach new heights.